

IATF 16949:2016 - AUTOMOTIVE QUALITY MANAGEMENT SYSTEMS - INTRODUCTION COURSE

As the leader in professional training, we draw on our years of worldwide experience to provide effective learning and development opportunities. We make a difference to individuals, teams and businesses, nurturing talent and enabling continuous organizational progression. Our specialists partner with course participants, identifying improvement objectives and supporting the professional journey.

SGS ACADEMY

Web: www.sgs.com/academy

 SGS Global Academy

COURSE DURATION: 1 day or 1 hour

DELIVERY METHODOLOGY: Face to Face & eLearning

COURSE LANGUAGE: English

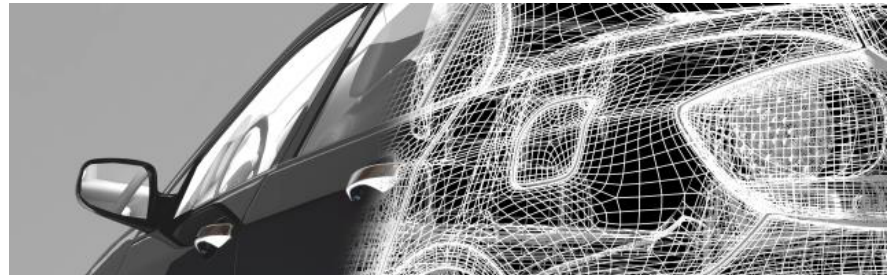
ACCREDITATION: SGS

CONTACT DETAILS:

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COURSE DESCRIPTION

The Introduction to IATF 16949:2016 Module 1 Course consists of 4 sessions. In order to fully complete the course and understand the IATF standard, 100% attendance is required.



COURSE OBJECTIVES

On completion of this course, delegates will have an awareness of:

- Overview of IATF 16949: 2016
- Change history
- Annex SL
- PDCA Model
- Process Approach
- Introduction to Customer Specific Requirements

COURSE CONTENT

Session 1 – Overview and history of IATF 16949

- Overview, who is IATF and History of QS/ ISO/TS/IATF

- IATF Rules for Certification

Session 2 - Structure of IATF

- Structure of IATF Annex SL, 10 clauses
- PDCA Model (before and after)
- Annex A - Control Plan
- Annex B - Bibliography, CSRs, Core Tools

Session 3 - Introduction to Customer Specific Requirements

- What is/is not a Customer Specific Requirement
- Where in the rules are CSRs required
- Where in the IATF standard are CSRs required 7.5.1.1 item d matrix
- IATF OEM CSRs – where to find them ie IATF Global oversight offices (screenshot)
- Process for implementing, communicating including changes of CSRs within the organisation.

- Internal Audit shall include that CSRs are being used across the organisation:

- ScoreCard Performance, feedback to management

Session 4 - Automotive Process Approach

- Turtle Diagram
- Input.Outputs
- Measures, effectiveness efficiency
- Include CSRs and impact on process
- Risk to the process
- Process owners defined

On completion of this course a certificate of attendance will be issued.