

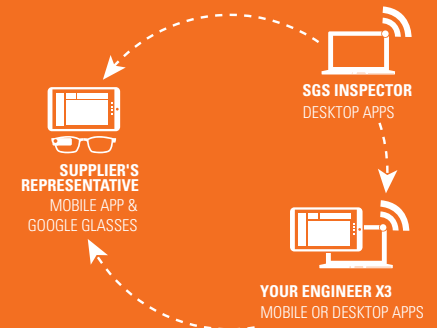


# QiiQ REMOTE INSPECTION APP

## HOW IT WORKS:

Global manufacturing and general economic activity has slowed down but has not completely stopped. Numerous sites are still functional, on all continents. However, travel and access restrictions are preventing QA/QC activities to take place smoothly. SGS has the long established technological means for our inspectors to conduct remote inspection – they will guide the supplier’s representative through the inspection points and record information along the way using QiiQ, our remote inspection app.

**CONNECTING PEOPLE,  
SKILLS & TECHNOLOGY,  
USING ANY DEVICE.  
ANYWHERE.**



### PRIOR TO INSPECTION DAY:



#### SUBMIT REQUEST FOR INSPECTION

Customer submits request for a QiiQ inspection at a specific supplier site.



#### TRAINING

SGS trains the relevant participants and provides the QiiQ accounts (download from the App Store / Play Store).



#### IMAGE AND VIDEO STREAM

Customer advises supplier that pictures and videos of their facilities will be streamed to SGS and to customer.

### ON INSPECTION DAY:



#### INITIAL CALL

The SGS inspector invites the supplier's representative and initiates the call.



#### EQUIPMENT AND POWER

The supplier's representative only need devices and power connection.



#### INTERACTIVE INSPECTION

The call proceeds, with the SGS inspector guiding the supplier's representative through the inspection points using the QiiQ functionalities.



#### FINAL AUDIT AND COLLABORATION

The SGS Inspector leads the inspection, records and maintains data, helps troubleshoot issues.



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