

A worker in a red hard hat and safety vest is inspecting industrial machinery. The worker is holding a clipboard and looking up at the equipment. The machinery is complex, with various pipes, valves, and tanks. The scene is set in an industrial environment with a warm, orange-red lighting scheme.

# Transforming compliance, transparency and performance

**WITH SGS SUPPLIER ASSURANCE SERVICES**

[WWW.SGS.COM](http://WWW.SGS.COM)

WHEN YOU NEED TO BE SURE

**SGS**

## SGS Supplier Assurance Services

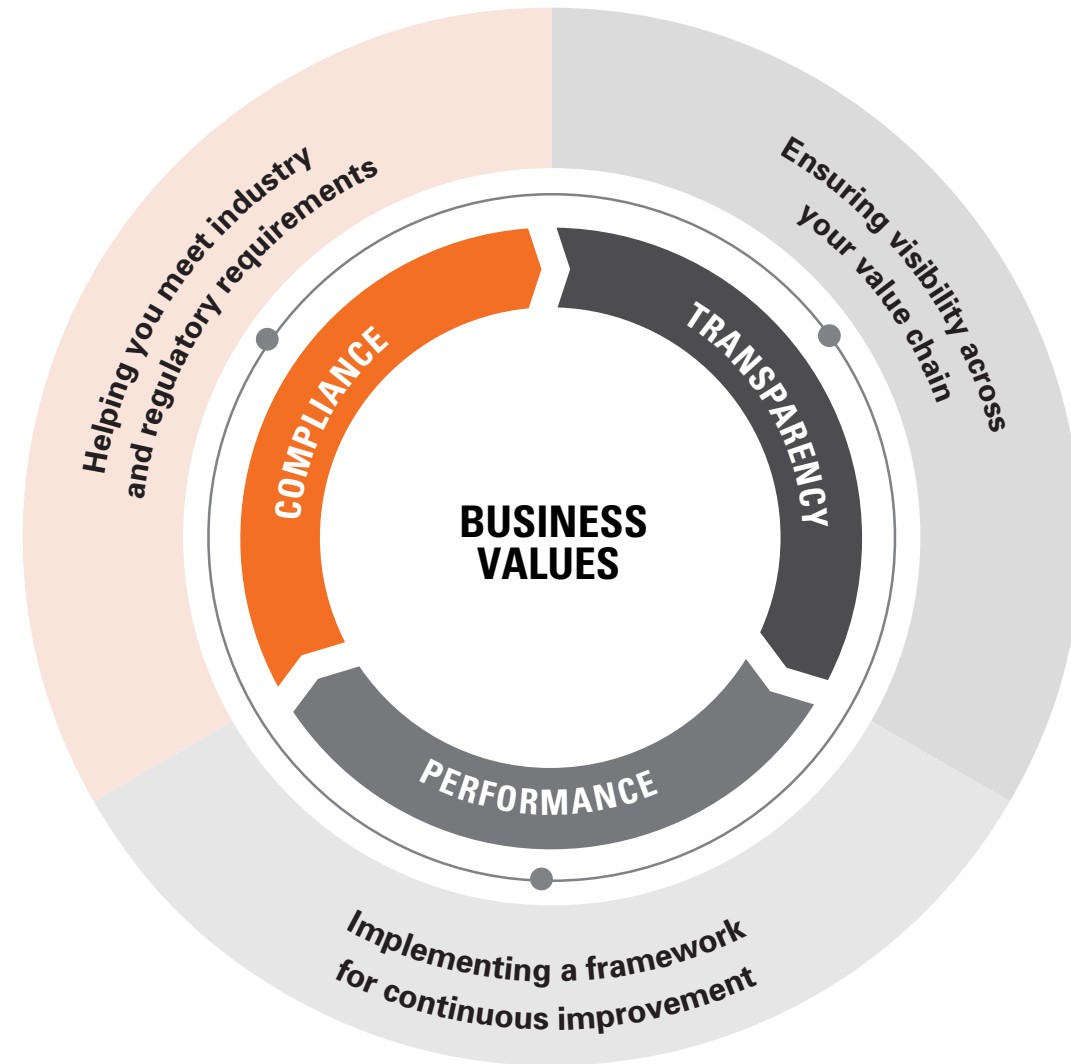
**With supply networks becoming ever more complex, companies need to find new ways to ensure their value chains deliver goods and services that conform to market, industry and regulatory requirements and their own internal standards.**

SGS has developed Supplier Assurance Services to help businesses successfully navigate these requirements. We offer a range of seamless and simple compliance auditing processes covering brand-related issues, suppliers, and product stewardship schemes.

Supported by years of experience and technical expertise, these solutions allow you to address a variety of risks, including, but not limited to, quality, health and safety, and sustainability.

As the world's leading inspection, verification, testing and certification company, we operate a network of over 89,000 employees, in more than 2,600 offices and laboratories, and are recognized as the global benchmark for quality and integrity.

Annually, we perform thousands of customized audits, working with small and medium enterprises, as well as large, international corporations. As a trusted partner, with experience across all major industries, we are committed to transforming the compliance, transparency and performance of all the services and supply chains that we audit.





## Supplier Assurance Services

SGS is the trusted partner for businesses around the world, delivering high-quality audits relevant to their organization and/or industry sector. SGS Supplier Assurance Services are a comprehensive and effective tool for organizations needing to manage their brands, suppliers and product stewardship scheme accreditations. They deliver a tailored, focused and cost-effective auditing solution that encompasses all the requirements of the client and which can be implemented across the complete value chain. Audit results are presented in a high-quality report that includes corrective action plans to allow continuous improvements. Our services help to raise benchmark standards while driving compliance among associates.



### BRAND AUDITS

Ensure your brand is correctly represented along the full value chain



### SUPPLIER AUDITS

Ensure best practice is maintained and business disruption minimized



### INDUSTRY/PRODUCT STEWARDSHIP AUDIT

Ensure member companies adhere to the benchmark standards of your stewardship program

## Methodology Services

Customization offers a more effective and efficient auditing solution for ensuring supply chain compliance. We work directly with stakeholders to make sure the program meets your needs, piloting the audit program before implementation. Following the successful completion of the audit, we continue to work you, enhancing your program and delivering continuous improvements that benefit both you and your stakeholders.

### PROGRAMME DEVELOPMENT



### IMPLEMENTATION



### AUDIT



### CONTINUOUS IMPROVEMENT

- Kick-off workshop
- Development of audit checklist based on best practice
- Pilot of audit
- Finalization of audit checklist
- Updating the audit management and delivery platform to be ready for launch

- Communication planning and implementation
- Auditor selection
- Auditor training development
- Auditor training delivery

- Audit programme scheduling
- Audit delivery
- Audit reporting
- Corrective Action Planning
- Data and analytics creation

- Analytics and trend reporting
- Operational and performance reporting
- Supplier satisfaction survey
- Feedback loop for programme improvement



## Brand-related Audits

With the company brand being at the core of these programs, it is important for the audit to accurately match the areas of focus that relate to the individual requirements of the business. The main focus of a customized brand-related audit program is the promotion of continuous improvements and standardization across the network, while ensuring service standards are maintained and brand reputations protected.

### WHAT WE DO

Many companies already have defined specifications across their value chain, such as Codes of Conduct and/or Brand Standards. We support organizations that have not developed these into formal standards or auditing programs, helping you to define specifications with the aim of deployment across either the full value chain or particular areas, as required.

We also support you in the identification of specific risk areas and the determination of how these are to be controlled. The resulting tailored audit program ensures our clients have full visibility and control over brand related risks. Where required, this can be a fully managed solution whereby we will liaise with the value chain, arrange audits, and provide analytical feedback to the relevant stakeholders.

### BENEFITS

- **Customized programs** with defined outcomes
- **Establishing consistency** across the value chain
- Identification & **management of third-party risk**
- **Providing assurance** to all stakeholders
- Establishing **brand reputation control** measures
- **Access to the SGS global network** & technical expertise

### TYPICAL INDUSTRY SECTORS



Retail &  
Consumer Brands



Hospitality



General Franchised  
Operations



Automotive



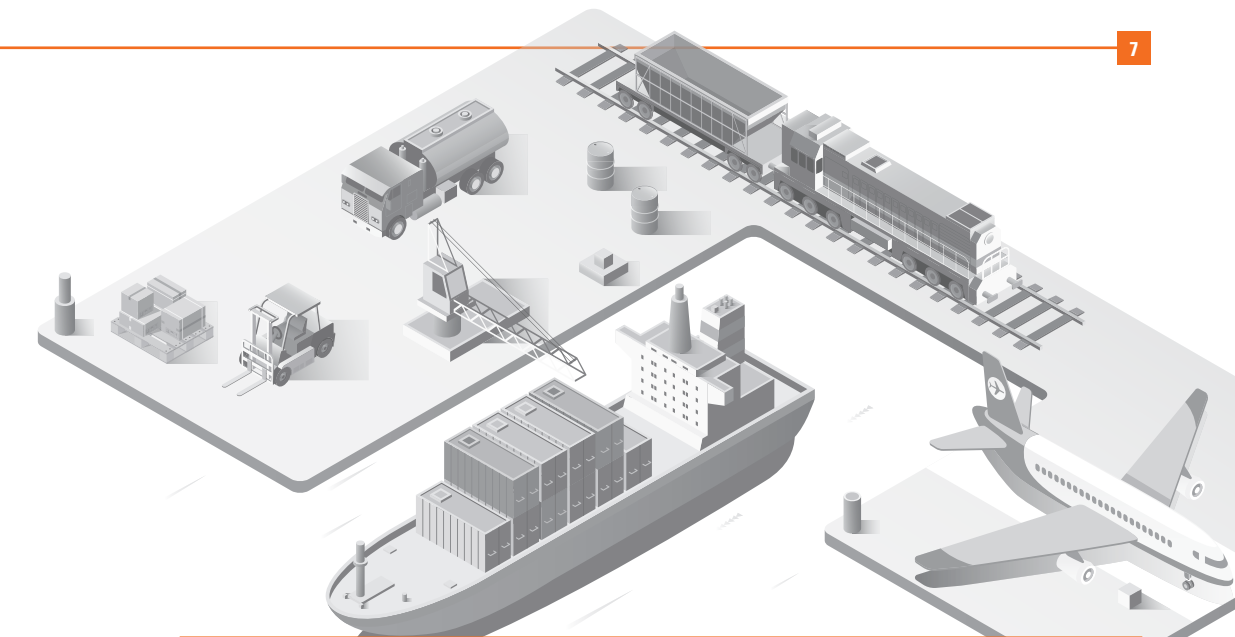
## Supplier Audits

By monitoring the adherence of your suppliers to your requirements, we help you ensure that your suppliers meet your quality, safety, security, environmental and social standards, preserving your brand equity and company values throughout the supply chain.

### WHAT WE DO

We provide your large or small organization with a valuable tool for regularly auditing the compliance or performance of your suppliers while leaving you free to manage your operation. Supplier Assurance Services help reduce any additional business disruptions. The program consists of 2nd party audits, supplier assurance services or third-party certification based on your needs.

As the global leader in audits and assessments, we are the preferred partner for executing your checklist. We do this while ensuring alignment with our best practice, which was developed over the last 20 years while delivering audits to 1,000+ clients. Our auditors are thoroughly trained, understand your specific criteria and needs, and will efficiently deliver your audit, saving your time and money.



### BENEFITS

- **Cost efficiencies**
- **Maintain compliance** with reduced resources
- Internal teams don't need to travel
- Increase scale & **efficiency by using SGS global footprint**
- SGS auditors **trained to deliver your footprint**
- **Reduce additional risks** during economic downturn
- Advanced **data analytics**

### TYPICAL INDUSTRY SECTORS



Construction



Manufacturing



Facilities  
Management



Retail



Hospitality



Public Sector



Chemical



Pharmaceuticals



Utilities



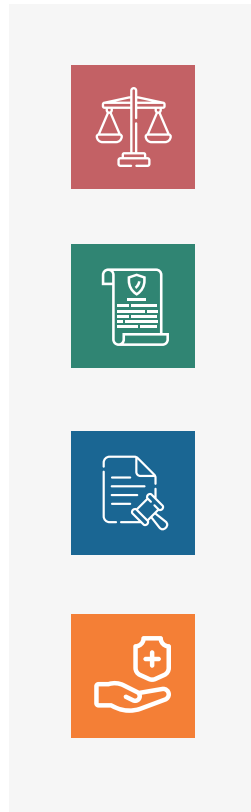
## Industry / Product Stewardship Audits

National and international trade bodies, associations and regulatory establishments around the world have established formal programs that ensure associates conform to membership principles, industry regulations and/or legislative requirements, while adding value to their members. These programs help to foster best practice within the industry while creating greater recognition for those organizations that adhere to best practice from potential clients and other stakeholders. These programs can sit across multiple disciplines such as Codes of Conduct, Ethical Principals, Product Stewardship, Service Standards, Health and Safety compliance and many more risk areas.

### WHAT WE DO

We provide technical and auditing support to these organizations, ensuring that benchmark standards are established and are being followed by associates. These programs are offered either as optional added-value services or as mandatory requirements.

We support each phase of the project, offering technical support to help define a program and its content, and assistance in adapting existing specifications into on-site auditing programs. We also offer a fully managed service in which we liaise directly with associates to arrange audits, before delivering relevant, high quality reports back to the company.



### BENEFITS

- Establish & **manage member Codes of Conduct**
- **Regulatory & legislative compliance**
- **Value added services for members** offering heightened levels of registration
- **Provide ability to demonstrate commitments** to addressing industry known issues
- Give members the ability to **differentiate their offering in a competitive marketplace**
- Assurance against service, **quality and compliance standards** across the membership base
- Independent, third party **assured audit programs**
- **Access to the SGS global network** and technical expertise
- Advanced **data analytics**

### TYPICAL INDUSTRY SECTORS



Chemical



Manufacturing



Contractors



Trade Associations and/or  
Industry Consortia (multi-industry)



Public Sector



## Analytics And Centralization Of Your Audit Data

We provide advanced data analytics and audit data management with our Customized Assessment Tracking System. This centralization tool brings together all relevant audit data. Clients can access, through our user-friendly dashboard, real-time reports, audit scheduling capabilities, auditor output metrics and complex performance KPIs that are specific to the customized audit.

### CAPABILITIES



Complete audit process online



Unlimited user accounts



Interactive Reporting



Data Analytics



Real-time performance monitoring to set KPIs



Full process traceability



Project status visibility & transparency



## Data Management & Reporting Samples

Accurate and transparent reporting is critical to ensuring compliance. Our platform offers various interactive reporting dashboards that can be customized to meet the needs of your organization. Each dashboard provides real-time performance monitoring and complete project traceability and visibility, thereby helping our client to mitigate risks in their organization.

- Standard reports: **top line summary of key findings**
- Easy to **view and share**
- Easy to **configure (drag and drop)** to meet your individual requirements for data presentation and analysis
- Direct, **real-time access** to audit data
- **No limit on users**
- **Project status visibility:** audits scheduled, completed, in progress
- **Trend analysis**

## CONTACT SGS



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