



GLOBAL STANDARD FOR CONSUMER PRODUCTS ISSUE 4: **UNDERSTANDING THE REQUIREMENTS TRAINING COURSE**

COURSE DESCRIPTION

This course will give technical, quality and operations staff from manufacturers and retailers a clear understanding of the protocol and requirements Global Standard for Consumer Products Issue 4 – either Personal Care and Household or General Merchandise - including audit planning, and the events during and after the audit.

COURSE KEY LEARNING OBJECTIVES:

UPON COMPLETION OF THIS COURSE, LEARNERS WILL BE ABLE TO:

- Understand the background and benefits of the Standard
- Understand the details of the scheme including audit scope and planning for the audit
- Implement the requirements of the Standard, including fundamental clauses and statements of intent
- Understand how an audit is closed, what corrective actions are and how certificates are issued
- Know about different audit options available at Foundation and Higher Level
- Understand the current compliance monitoring of certification bodies by BRCGS
- Access support and resources supplied by BRCGS including BRCGS Participate, the BRCGS Directory and BRCGS Bookshop.

Learners will need to demonstrate acceptable performance in all these areas.

PRIOR KNOWLEDGE

Learners should have read a copy of the Global Standard for Consumer Products General Merchandise Issue 4 and Global Standard for Consumer Products Personal Care and Household Issue 4 before attending any related course.

AUDIENCE

- Technical & quality staff from manufacturers and retailers

Approved by:

BRCGS Approved Training Partner

SGS ACADEMY

- www.sgs.com/en/training-services
- www.facebook.com/sgsglobalacademy
- www.linkedin.com/showcase/sgsacademy
- training@sgs.com

COURSE DURATION: 2 days
DELIVERY METHODOLOGY: Face to Face
COURSE LANGUAGE: English
ACCREDITATION: BRCGS

COURSE CERTIFICATION

To successfully complete the course, learners will need to perform a 25 questions exam and gain a pass mark of 60%.

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GLOBAL STANDARD FOR CONSUMER PRODUCTS ISSUE 4: LEAD AUDITOR TRAINING COURSE

COURSE DESCRIPTION

This course covers the third-party audit requirements against the BRCGS Standard for Consumer Products Issue 4 – both Personal Care and Household and General Merchandise. The course includes the protocol and requirements of Issue 4, consistent report-writing, auditing techniques and management of the BRCGS audit, ultimately preparing an individual for a Lead Auditor role.

**COURSE KEY LEARNING OBJECTIVES:
UPON COMPLETION OF THIS COURSE, LEARNERS WILL BE ABLE TO:**

- Understand the detailed requirements and audit protocol of Global Standard for Consumer Products Issue 4 for both Personal Care and Household and General Merchandise.
- Prepare, deliver and report on a BRCGS audit.
- Understand practical auditing techniques, report writing and management of the BRCGS audit report.
- Prepare for a Lead Auditor role.

Learners will need to demonstrate acceptable performance in all these areas.

PRIOR KNOWLEDGE

Learners should have read a copy of the Global Standard for Consumer Products General Merchandise Issue 4 and Global Standard for Consumer Products Personal Care and Household Issue 4 before attending any related course. Before the course, learners will need a working knowledge of quality management systems and auditing within the relevant manufacturing sector, and you must have completed a hazard and risk management course (minimum 2 days’ duration).

AUDIENCE

- New BRCGS auditors (without Lead Assessor qualification), technical & quality managers responsible for auditing, consultants.

Approved by:



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COURSE DURATION: 5 days
DELIVERY METHODOLOGY: Face to Face
COURSE LANGUAGE: English
ACCREDITATION: BRCGS

COURSE CERTIFICATION

To successfully complete the course, learners will need to perform a 50 questions exam and gain a pass mark of 75%.





GLOBAL STANDARD FOR CONSUMER PRODUCTS ISSUE 4: AUDITOR TRAINING COURSE

COURSE DESCRIPTION

This course will provide learners with an in-depth understanding of both Global Standards for Consumer Products Issue 4 – Personal Care and Household and General Merchandise. Working with major specifiers and brand owners, the Standard has been substantially updated for this Issue to meet market expectations. The course is designed to equip learners with the skills and knowledge to successfully audit against Issue 4 of the Standard.

**COURSE KEY LEARNING OBJECTIVES:
UPON COMPLETION OF THIS COURSE, LEARNERS WILL BE ABLE TO:**

- Understand the reasons for changes to the Standard, including industry developments
- Understand the requirements for each of the Standards – both at Foundation and Higher level
- Comply with auditor requirements and how the BRCGS audit process should be carried out and reported
- Understand the role of the BRCGS compliance programme
- Have gained the skills required to conduct a BRCGS audit to either Standard, and write a correct and full audit report

Learners will need to demonstrate acceptable performance in all these areas.

PRIOR KNOWLEDGE

Learners should have read a copy of the Global Standard for Consumer Products General Merchandise Issue 4 and Global Standard for Consumer Products Personal Care and Household Issue 4 before attending any related course.

AUDIENCE

- Auditors

Approved by:



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COURSE DURATION: 3 days
DELIVERY METHODOLOGY: Face to Face
COURSE LANGUAGE: English
ACCREDITATION: BRCGS

COURSE CERTIFICATION

To successfully complete the course, learners will need to perform a 50 questions exam and gain a pass mark of 75%.

