

## **COURSE DESCRIPTION**

The purpose of this training programme is to not only give line managers the skill to observe behaviour, but to assist in developing and improving intrapersonal skills to enable better interactions between front line managers, and other employees through coaching.

Furthermore, the purpose of the programme is to provide all employees with an overview of the behavioural based safety principles. It will also provide practical knowledge regarding coaching and how to receive and apply these coaching skills in the observation process.

## **LEARNING OBJECTIVES** By the end of this course, you will be able to:

- Gain an overview of Behavior Based Safety-Observation and Coaching Process
- Interpret the observation process and conduct observations
- Apply coaching principles and techniques while observing

## SGS ACADEMY

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COURSE DURATION: 90 minutes DELIVERY METHODOLOGY: eLearning COURSE LANGUAGE: English ACCREDITATION: SGS

## **COURSE CERTIFICATION**

The SGS certificate is available to download once you have achieved a pass mark of 80% or more in the final assessment to complete this course.

You have 12 months access to this course, effective from the date of purchase.

